

**IMPLEMENTATION STATUS OF HEALTH SAFETY MEASURES OF  
TOURIST DESTINATIONS IN BILAR, BOHOL**

**College of Technology and Allied Sciences  
BOHOL ISLAND STATE UNIVERSITY  
Zamora, Bilar, Bohol**

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**February 2022**

**IMPLEMENTATION STATUS OF HEALTH SAFETY MEASURES OF TOURISM  
DESTINATIONS IN BILAR DURING NEW NORMAL**

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**A Thesis  
Presented to the Faculty of the  
College of Technology and Allied Sciences  
BOHOL ISLAND STATE UNIVERSITY  
Zamora, Bilar, Bohol**

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**In Partial Fulfillment  
Of the Requirements for the Degree of  
Bachelor of Science in Hospitality Management**

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**February 2022**

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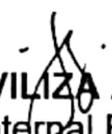
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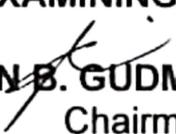
  
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## ACKNOWLEDGMENT

The researchers would like to express their deepest and most sincere gratitude to many people who helped them in the realization and success of the study. To all those who provided support, talked things over, read and write, offered moments and assisted in editing, proofreading and guiding them in their study.

To our Almighty God, who gave the researchers enlightenment of mind, strength, courage, and determination during their study despite all the trials and obstacles they have been encountered.

**Val Vincent Losaria**, our research adviser for his endless support and guidance and for giving enough time in correcting the errors of this manuscript;

**Melodina A. Sendrijas**, thesis editor, for her patience, time and effort in correcting and checking the manuscript and for sharing her knowledge that helped improve the study;

**Herbert Piollo**, statistician, for his assistance in interpreting and analyzing the collected data and for sharing his knowledge that helped in the improvement of this thesis;

**Nelia Q. Catayas, Ph.D.** Chairperson of DHMIT and instructor of research in Technology 2, for her endless support, advice, supervisions, and encouragement to the researchers;

**Arlen B. Gudmalin, PH.D.** Dean of the College of Technology and Allied Sciences, for the extending support on this study;

**Marietta C. Macalolot, PH.D. Campus Director, for her approval of this study.**

**To the researcher's parents, for their inspiration and encouragement, for understanding and supporting emotionally and financially and for setting the example of boundless energy and dedication towards being the best and the constant source of strength for them;**

**Also, to their siblings, for the moral support, assistance and valuable time in helping them in various ways and giving their ideas and opinions which contributed to success of this thesis study;**

**And to everyone who rendered precious assistance, thank you so much. Without all of you, this paper will not be realized. May the grace of our Almighty God rain in your hearts always and may he continue to guide all of you so you would also extend your help to other researchers in the future.**

**Thank you so much!**

**The Researchers**

## ABSTRACT

Tourism has been hailed by some as the largest industry in the world and continuously growing. Since the world is experiencing pandemic, some of the tourism attractions were forced to close due to lack of customers and low income. Tourist's attractions in the region have taken various measures to mitigate the pandemics economic and social impacts on tourism and prepare the sector to recovery. Thus, the researchers create a survey questionnaire for the valued tourists in Bilar Bohol, specifically, Bohol Enchanted, Pangas Falls, Duangon Spring, and Logarita Spring and RDJ Mountain View Resort in order to provide an effective enhancement scheme. Specifically, the study sought to determine the implementation status of health safety measures of tourist destinations in Bilar Bohol. It sought to determine the demographic profile of the respondents in terms of age, gender, civil status, educational attainment and occupation, the status of health safety measures implemented in the tourist destinations in Bilar Bohol. The study employed descriptive research method using checklist self-made survey questionnaire and distributed to the ten participants in each tourist destinations in total of fifty participants using simple random sampling. The study revealed that there was a strict implementation of wearing of facemasks. Overall, the said tourism attractions of Bilar Bohol strictly employed health protocols in terms of customer's safety and management. The researchers formulated recommendations and offers the enhancement scheme to the management such like coordinates with the RHU of Bilar to conduct seminar and trainings, enhance and upgrade the safety measures in each destination, and lastly for the future research to utilize the findings.

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## Chapter 1

### PROBLEM AND ITS SCOPE

#### Rationale

Tourist dependent economies are among those harmed the most by the pandemic. The crisis' harmful effects will most likely last far longer in tourism-dependent countries than they did previously. The government has implemented strict protocols for safety measures in all economic sectors because of the pandemic, particularly in the tourism sector, which has been hit the hardest by the COVID19 pandemic.

The global tourism industry has been severely impacted by the COVID19 pandemic, which has resulted in border closures and travel restrictions. The provision of quality in tourism necessitates the use of safety and security. The ability to create a safe and secure environment for guests determines the success or failure of a tourism destination more than any other economic activity. This publication is the outcome of the World Trade Organization's long-term endeavor. It looks at planning issues at both the national and municipal levels.

Tourist's attractions in the region have taken various measures to mitigate the pandemic's economic and social impacts on tourism and prepare the sector to recovery. As one of the hardest hit activities and most intensive in jobs for vulnerable groups such as the young and women, this sector needs specific mitigation and support measures. These measures should not only address the

survival of the sector, but also ensure its preparedness to contribute to the economic recovery once the crisis is over and its reliance to future shocks.

Estimating the impact of the drop of tourism activity, it is surrounded by great uncertainty and depends on several factors. These include the progression of the pandemic, the speed of policy change, behavioral responses of the tourists and implementing safety measures. Furthermore, its recovery will also depend on status on implementing safety measures. The Inter-Agency Task Force on Emerging Infectious Diseases (IATF-EIP) "new normal" as "emerging behaviors, situations, and minimum public health standards that will be institutionalized in common or routine practices and remain even after the pandemic while the disease is not totally eradicated through means such as widespread immunization".

Tourism has been hailed by some as the largest industry in the world and continuously growing. Since we are experiencing a pandemic some of the tourism attractions were forced to close due to lack of customers and low income. The researchers will create a survey questionnaire for the valued tourists of Bohol Enchanted, Pangas Falls, Duangon Spring, Logarita Spring, and RDJ Mountain View Resort in Bilar Bohol to provide an effective and thorough action plan. The researchers want to know if the said tourism attractions were strictly employed the health and safety measures given by the IATF especially now that tourists are now returning in this new normal.

## Literature Background

Tourism, being an excellent economy booster can help augment the economic disruption caused by the COVID-19 pandemic. As such, we would want to take care of the Philippines as a safe and great place to live and visit. If we want to be successful at beating this crisis, we will have to work on this together. The earlier we accept this, how we deal with it, our reactions to it and how we practice it can effectively transcend us to the new normal.

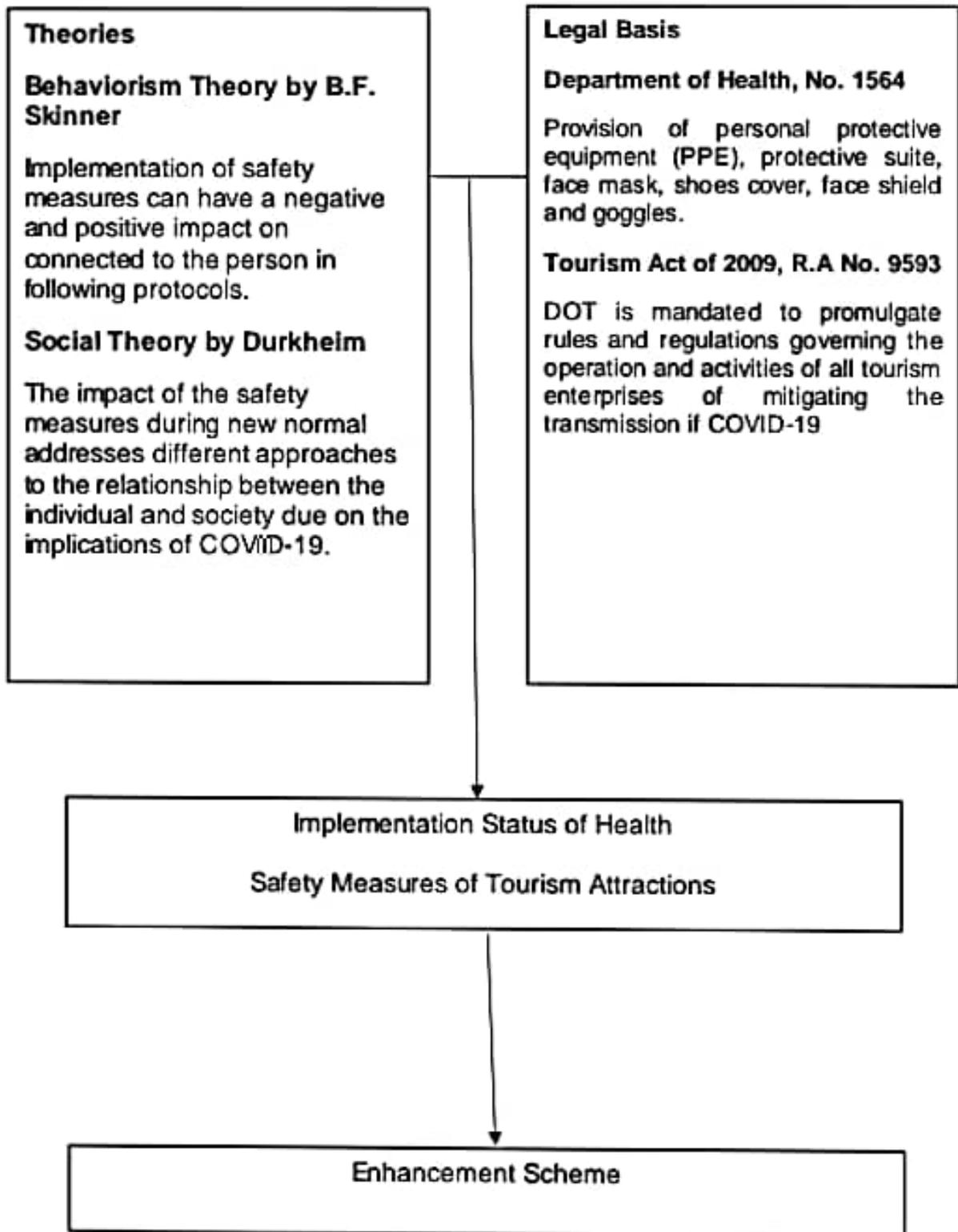
Tourism Act of 2009, R. A No. 9593 Department of Tourism is mandated to promulgate rules and regulations governing the operation and activities of all tourism enterprises of mitigating the transmission of COVID-19. The Department of Tourism (DOT) is for the safe reopening of tourist destinations as this allows us to restart the economy and help tourism workers regain their jobs. The Department therefore welcomes the approval of uniform travel protocols for all local government units (LGUs) by the Inter-Agency Task Force on the Management of Emerging Infectious Diseases (IATF-MEID) to facilitate travel movement and promote local tourism. The Department of Tourism (DOT) commends the local government of El Nido for the tight entry protocols enforced to guarantee the health and safety of guests, workers, and host communities in the tourist destination.

According to the Department of Health, No. 1564, provision of personal protective equipment (PPE), protective suite, face mask, shoes cover, face shield and goggles. For tourism service vehicles, the driver must use applicable protective equipment and apply stringent personal hygiene including the use of

face masks. Service vehicles must have basic first aid and sanitation kits, which includes face masks, gloves, 70% solution alcohol or alcohol-based sanitizer, tissue paper, and disposable wet wipes instead of wet and warm towels. Transport vehicles must be sanitized and disinfected after every use (Coke-Hamilton, 2020).

Behaviorism theory is a popular concept that focuses on how people behave. Behaviorism focuses on the idea that all behaviors are learned through interaction with the environment. This theory states that behavior is learned from environment. Implementing safety measures during pandemic represents a massive global health crisis. Because the crisis requires large-scale behavior change in tourism industry. Employee behavior is arguably one of the greatest determinants in workplace safety, especially as employees interact with tourists of varying safety protocols. The human behavior thus plays a huge role to a task performed by an employee. Implementation of safety measures can have a negative and a positive impact on connected to the person in following protocols.

Social theory in responses to the new normal crisis a social democratic perspective on public health in the relationship of individuals to society. The impact of the safety measures during new normal addresses different approaches to the relationship between the individual and society due on the implications of COVID-19.



**Figure 1. Theoretical and Conceptual Framework**

Recent researcher, Forbes 2020 have explored that there is required proof of a negative PCR2 test for COVID-19 taken within a few days of travel, and subject visitors to temperature checks and other health screenings on arrival. Cuba, Dominica, Grenada and Saint Vincent and the Grenadines require that visitors take COVID- 19 tests upon arrival. Like Barbados, Grenada 2020, has implemented different entry requirements based on how the visitor's country is categorized. As such, everyone required to take a COVID-19 test before entertaining others. According to the Embassy Equal Employment Opportunity Commission, employers can administer a COVID-19 test because "an individual with the virus will pose a direct threat to the health of others." It may be subject to a PCR test (by nasal or throat swab) to detect the virus itself. Because many people are receiving the COVID-19 vaccine, which is very effective, it's possible employers may include COVID-19 vaccine status.

The Philippines' tourism industry is a significant source of the country's GDP throughout the years. In terms of tourism sector GDP share in Asia, the Philippines' share was one of the highest- ranking. In the past year, though, the COVID-19 pandemic had disrupted the tourism market's supply chain resulting in an economic downturn for the Philippines. Under RA No. 11469 or the Bayanihan To Heal as One Act, the president is authorized to direct the operation of establishment to carry out the declared national policy of mitigating the transmission of COVID-19. This year, the Philippines' tourism industry has created major strategies and plan for domestic traveling in the new normal to keep tourism alive and going with the closure of international borders. RA No. 11494, An act

providing for COVID-19 responses and recovery interventions and preventing mechanism to accelerate the recovery and bolster the resiliency of the Philippine economy.

All tourists coming into Bohol shall, upon check-in or booking, be required to present a confirmed hotel booking to vessel operators, otherwise they shall be denied entry. Tourist would also be required to undergo an RT-PCR test, which they pay for, and would be asked to stay in a pre-booked quarantine hotel for a certain period as approved by the authorities. They may only be allowed to go out of the facility for tours after yielding a negative swab test result. (KapwaTravel 2020)

The said ordinance mandates that all tourism establishment and facilities should require the wearing of face masks, provision of hand washing and sanitizing stations, mandatory one-meter physical distancing between individuals, provision of footbaths and drying pads at entrances, mandatory temperature checking using non-contact thermal scanners, mandatory filling-out of health declaration forms for contact tracing, and the installation of signage's showing the minimum health and safety reminders, nearest COVID testing facilities, quarantine facilities, and other relevant information. These are for the safety of all, visitors, guest and even the staff or workers of the establishment. According to Republic Act No. 11058 or known as a State among provision, an act strengthening compliance with occupational safety and health standards and providing penalties for violations. It will protect every worker against injury, sickness, or death through safe and healthful working conditions.

As of July 04, 2021, A total of 4,990 tourism industry frontliners from all over the province were inoculated with their first dose of the Russian-made Covid-19 vaccine, Sputnik-V, primarily at the Modala Beach Resort in Panglao as part of efforts to reinvigorate the local economy by promoting the province as a haven for tourists.

According to the research study conducted by Una Comunica (2020), to manage tourist flows and avoid the concentration of large groups of visitors, the use of big data analysis and artificial intelligence may be helpful. Contact tracing apps, such as those used in several Asian countries, can be employed to notify users when they have been in contact with someone who tested positive for COVID-19, or to monitor persons who are under quarantine in accordance with international human rights standards to respect and enforce data protection and privacy.

Other reviews from the Organization of Eastern Caribbean States (OECS) which has reported findings that tourism sector force to developed and implemented health and safety protocols directed at specific activities such as accommodation, tours, and attractions (OECS, 2020).

Furthermore, (Anderson & Collins, 2020: and Violence & Liebert 2020) finds out that working together achieved effective recovery protocols by developing meaningful action plans that optimize sector-wide recovery efforts especially in tourism industry. Front-line medical teams are experiencing unprecedented stressors because of the COVID-19 pandemic. In the face of these pressures,

teamwork has become both more important and more challenging. Fortunately, numerous examples of naturally occurring cooperation are appearing at healthcare institutions around the globe, including instances of people trying to work together during the crisis who may not have done so under 'normal' conditions. A crisis can stimulate some people's willingness to cooperate, for example, to ignore prior disagreements to tackle a shared predicament. But even when the intent to cooperate is present, the incessant stress present during a crisis makes it significantly harder for teams to sustain coordinated performance over time. Focused attention on teamwork is required.

The Inter-Agency Task Force on Emerging Infectious Diseases (IATF-EID) "new normal" as "emerging behaviors, situations, and minimum public health standards that will be institutionalized in common or routine practices and remain even after the pandemic while the disease is not totally eradicated through means such as widespread immunization". With the purpose, hygiene sanitation, washing of hands, social distancing, face mask, temperature check and quarantine all the "buzzwords that constitute our new normal". This is new normal that we must embrace, and this is the reality that awaits us in the coming days.

The COVID-19 pandemic is still going strong, thus the Department of the Interior and Local Government (DILG) is pushing all local government units (LGUs) to incorporate COVID health safety protocols when reviewing their individual disaster risk reduction and management (LDRRM) plans.

## THE PROBLEM

### Statement of the Problem

The main purpose of this study was to determine the status of health and safety measures implemented in Bohol Enchanted, Pangas Falls, Duangon Spring, Loragita Spring, RDJ Mountain View Resort in Bilar, Bohol in the new normal.

Specifically, the study aimed to determine the following:

1. What is the profile of the participants in terms of:
  - 1.1. age;
  - 1.2. gender;
  - 1.3. civil status;
  - 1.4. educational attainment; and
  - 1.5. occupation?
2. What were the reasons of the tourists visit in the sites?
3. What is the implementation status of health safety measures in the tourist destinations in Bilar Bohol?
4. What enhancement scheme can be proposed based on the result of the study?

### Significance of the study

This study was undertaken to find out the health safety measures followed by the tourist destinations in Municipality of Bilar. Thus, the result of the study would greatly benefit the various sectors as follows:

**Tourists.** The result of this study may provide tourist to assess and evaluate their own selves on their readiness and preparedness on safety measures before dealing other people. This would help them identify whether the said attraction is safe to visit.

**Employers.** The direct recipients of this research are the employees. This will be a great help for the employers to maintain their health inside the management along with the tourists who visits the place, to have confidence that the place is safe from infections.

**Community.** The collected data would be of huge help for the community since it would serve as basis to make actions on how to strengthen the safety in their community. Thus, maintaining its safety measures would be a great asset to attract tourists.

**Local Government Unit.** The result of this study serves as their basis to make an action plan on how to strengthen the implementation of health and safety measures. This would be their basis on the aspects to be improve thus, achieving satisfaction of tourists.

**Future Researcher.** This study would serve as a useful reference for the future researchers who are planning to conduct a study related to the present study as it would give them background or an overview of the importance of the different safety measures.

## RESEARCH METHODOLOGY

### Design

The researchers used a descriptive survey method. A checklist questionnaire was prepared to gather data for the study. Questionnaires were given to the participants in gathering the data. The data collected was analyzed, evaluated, and interpreted.

### Environment and Participants

The researcher conducted the study in the tourism destinations of Bilar particularly in Bohol Enchanted in Poblacion Bilar, Bohol, Duangon Spring in Zamora Bilar, Bohol, Pangas Falls in Dagohoy Bilar, Bohol, Logarita Spring in Riverside Bilar, Bohol and RDJ Mountain View Resort in Poblacion Bilar, Bohol.

Bohol Enchanted Botanical and Zoological Garden is the pride of Bilarnons. A place where everyone can experience the beauty of nature. Many tourists love to explore this garden because of its distressing surroundings, a pleasant air and with the different kinds of animals and flowers. Aside from its good accommodation, it is a nature friendly place to visit.

Pangas Falls is also one of the visited tourist attractions in Municipality of Bilar. It is particularly situated in Dagohoy, Bilar, Bohol. One has to travel along a bumpy road for 15-20 minutes from the highway going to the falls with the attractions of wide rice fields and province way of life. Once there, one can enjoy the stunning and clear water from the waterfalls. Locals said it was 10 meters deep and luckily there are ropes in the water for you to hold.

In Barangay Zamora, Bilar, Bohol, you can have a relaxing cold dip at the Duangon Spring. It is known for its fresh, clean and cool water, the iciest cold spring in Bohol!

One of the famous attractions that kept local from coming back in Bilar is the "Logarita Swimming Pool". It is approximately located 2 kilometers away from the town's church. From then, taking a motorcycle is the most common mode of transport in going to the pool.

RDJ Mountain View Resort and Restaurant is one of the fascinating open air swimming pools that is constructed with the cool blue tiles that enhances the color of water with two waterslides. With its dining hall, it is elegantly set, and painted in soft tones and available for catering services. The resort has also rooms for accommodation. Everyone can have fun with the place along with its peaceful setting and great views of rice fields and mountains.



**Figure 2: Map of Bilar**

The participants were the 50 tourists who visited Bohol Enchanted, Pangas Falls, Duangon Spring, Logarita Spring and RDJ Mountain View Resort. The researchers used convenience sampling method in choosing the fifty (50) participants. Only 10 selected participants for in every tourism attraction were invited to become part of the study.

### **Instrument**

The researchers used a self-made questionnaire based on the IATF guidelines which underwent pilot testing to validate and determine the reliability of the survey questionnaire to find out the status of health safety measures employed by Bohol Enchanted, Duangon Spring, Logarita Spring, Pangas Falls and RDJ Mountain View Resort. The level of health and safety measures employed were answered based on the rating scale; 4-Fully Implemented 3-Rarely Implemented 2-Partially Implemented 1-Not Implemented.

### **Procedure**

The researchers sent a letter of request to the Campus Director and to the Dean of College of Technology and Allied Sciences for the approval to conduct the study. Afterwards, the researchers also sent a letter to the Municipal Mayor of Bilar and to the managers of each tourist destination asking permission to proceed with the survey.

Given the approval, the questionnaires were distributed randomly to respondents in every destination with a brief explanation about the criteria given. After gathering the data, the researchers tabulated and evaluated the results.

### Statistical Treatment

Frequency and percentage were used to analyze the bio-demographic profile of the respondents. The percentage was computed using the following expression.

$$P = f / n \times 100$$

Where:

**P** = percentage

**f** = frequency

**n** = total no. of participants

**100** = constant multiplier or total percentage

Weighted Mean Score was used to determine the status of health safety measures implemented by tourist destinations in Bilar Bohol using this formula:

$$WM = \frac{4(f_4) + 3(f_3) + 2(f_2) + 1(f_1)}{n}$$

Where:

**WM** = weighted mean

**f<sub>4</sub>** = frequency of response for (FI)

**f<sub>3</sub>** = frequency of response for (RI)

**f<sub>2</sub>** = frequency of response for (PI)

**f<sub>1</sub>** = frequency of response for (NI)

**n** = no. of participants

Legend:

Numerical Rating	Range	Interpretation
4	3.26 – 4.00	Fully Implemented
3	2.51 - 3.25	Rarely Implemented
2	1.76 - 2.50	Partially Implemented
1	1.00 - 1.75	Not Implemented at all

## OPERATIONAL DEFINITION OF TERMS

The succeeding statements are the terms and defined how it is operationally to aid the understanding of the readers.

**Contact Tracing.** The process of attempting to identify people who have recently been in contact with someone diagnosed with an infectious disease, especially to treat or quarantine them.

**Coronavirus Disease.** It is an infectious disease caused by a newly discovered coronavirus.

**Hygiene.** It contains practices conducive in maintaining health and preventing disease, especially through cleanliness.

**Health Protocol.** It is a method which should be followed to control a certain disease.

**Implementation Status.** To begin to do or use something.

**Health Safety Measures.** These are activities and precautions taken to improve safety, i.e., reduce risk related to human health.

**Tourism Destinations.** *It is a place of interest where tourists visit, typically for its inherent or an exhibited natural or cultural value, historical significance, natural or built beauty, offering leisure and amusement.*

## Chapter 2

### Presentation, Analysis, and Interpretation of Data

This chapter presents the analysis and interprets the data collected through the questionnaires answered by the 50 participants who were the tourists of the selected destination in Bilar. The study was conducted during 1<sup>st</sup> semester of the school year 2021-2022, alert level 2 of Covid-19 in Bohol. The table illustrates the response on the problem of the study which determined the profile of the respondents in terms of age, gender, civil status, educational attainment, reason for visiting the site, and occupation. Moreover, the table also illustrates the implementation status of health safety measures by the tourist destinations of Bilar Bohol.

#### Profile of Participants

Table 1 Showed the profile of the respondents including age, gender, civil status, educational attainment, and occupation.

Data revealed that out of 50 participants, majority belonged to 21-30 years old which got the highest score of 26 (52%), On the other hand, 51-60 years old got the lowest score of 2 (4%). It was reflected in the Windstar Cruises (2022) that many people travel in their 20's after graduating from high school or during a post-college gap year before they start their careers. In terms of gender, out of 50 participants 28 (56%) were females and 22 of (44%) were males. Modern Adventure (2017-2022) proves that women's travel with friends or solo to express their identity, part of the trends of individualism and independence bubbling up in the 1960s and '70s, and part of every generation of women since then.

In Educational Attainment, majority of the participants got 20 (40%) were college and 5 (10%) were elementary. Majority of the participants were single with 34 (68%) and 1 (2%) was widowed. For the occupation, 32 (64%) were students and 1 (2%) were baker, tindera, saleslady, construction worker, salesman, merchandizer and salesclerk. It implies that most of the respondents are 21-30 years old, female, single and college students.

**Table 1**  
**Profile of Participants**  
**n=50**

Parameter	Frequency	Percentage
<b>AGE</b>		
Below 20 yrs. old	13	26
21-30 yrs. old	26	52
31-40 yrs. old	92	18
51-60 yrs. old	2	4
60 yrs. Old and above	0	0
<b>GENDER</b>		
Female	28	56
Male	22	44
<b>EDUCATIONAL ATTAINMENT</b>		
Elementary	5	10
High School	19	38
Graduate/Post Graduate	6	12
College	20	40
<b>CIVIL STATUS</b>		
Single	34	68
Married	15	30
Widowed	1	2
<b>OCCUPATION</b>		
Students	32	64
Farmer	2	4
Teachers	2	4
Baker	1	2
Tindera	1	2
Saleslady	1	2
Driver	3	6
Construction Worker	1	2
Collector	2	4
Salesman	1	2
Merchandizer	1	2
Salesclerk	1	2
Government Employee	2	4

Table 2 represents the reason of the guests for visiting the tourist destinations in Bilar Bohol. The table revealed that birthday got the highest frequency of 16 (26.67 %) vacation and family gathering with 1 (1.67 %) were ranked the least. According to Mechcrunch admin, Spending time and money on your birthday celebration pleasurable trip or tour and go on the additional mile and explore a unique destination is more enjoyably, memorable and worthwhile. Seeing and wandering from one place to another, it takes away all your tiring thoughts and fears, you will also feel like maintaining a nicer life.

**Table 2**  
**Reasons for visiting the site**  
**n=50**

Reason for visiting the site			
Characteristics	Frequency (f)	Percentage (%)	Rank
Birthday	16	26.67	1
Bonding	3	5.00	3
Leisure	13	21.67	2
Vacation	1	1.67	4.5
Family Gathering	1	1.67	4.5

Table 3 shows the result of the survey on the implementation status of the health safety measures implemented by the tourist destinations in Bilar Bohol. The item "the surroundings/site are clean and sanitized" got the highest average weighted mean of 3.92 while "wearing of face shields" got the lowest average weighted mean of 2.30. Overall, the table revealed that the implementation status of health safety measures of tourist destinations in Bilar Bohol were fully implemented. Based from the result of this study, tourist destinations of Bilar Bohol implements the health safety measures and safety protocols to prevent the spread of the COVID-19 virus.

**TABLE 3**  
**IMPLEMENTATION STATUS OF HEALTH SAFETY MEASURES OF**  
**TOURIST DESTINATIONS IN BILAR BOHOL**  
**n=50**

ITEMS	Weighted Mean	Descriptive Interpretation	Rank
1. Wearing of face mask in public places.	3.86	Fully Implemented	2
2. Wearing of face shields in public places.	2.30	Partially Implemented	15
3. Maintaining social distancing at least 1 meter apart.	3.10	Fully Implemented	12
4. Temperature checking	3.82	Fully Implemented	3
5. Provide contact tracing form.	3.74	Fully Implemented	4
6. Filling up of health declaration form.	3.26	Fully Implemented	8
7. Sanitizing mats in the entrance.	3.16	Fully Implemented	11
8. The surrounding/site are clean and sanitize.	3.92	Fully Implemented	1
9. Disinfection of cottages, amenities and other surfaces.	2.68	Rarely Implemented	14
10. Disinfection of snack bars.	2.86	Rarely Implemented	13
11. Table and setting arrangements are set at least 1meter distance in between.	3.74	Fully Implemented	4
12. Handwashing areas are provided by soap and hand sanitizer.	3.22	Rarely Implemented	10
13. Continuous water supply for hand washing and other sanitizer purposes.	3.60	Fully Implemented	7
14. Comfort rooms are clean and sanitize.	3.60	Fully Implemented	7
15. Warning sign are placed in risky areas.	3.65	Fully Implemented	5
16. Employees are oriented to observed and maintaining social distancing among customers.	3.42	Fully Implemented	9
17. PPE (proper protective equipment) are used by the employees.	3.63	Fully Implemented	6

Indicator:

Numerical Rating	Range/Scale	Interpretation
4	3.26-4.00	Fully Implemented
3	2.51-3.25	Rarely Implemented
2	1.76-2.50	Partially Implemented
1	1.00-1.75	Not Implemented

## **Chapter 3**

### **SUMMARY OF FINDINGS, CONCLUSION AND RECOMMENDATION**

This chapter presents the summary of findings, conclusion of the study base on the analysis and interpretation of data. Further, recommendations were also provided for the benefit of future researchers to serve as their reference for parallel study. Hence, the last part of the chapter covers the proposed action plan that will guide the tourist attractions who implemented health safety measures.

This chapter presents the summary of findings, conclusions, and recommendations drawn from the findings.

#### **Summary of findings**

After a thorough analysis of the study, the researchers came up with the following findings:

Majority of the respondents were aged 21-30 years old, females, single, college level, and students. In terms of the implementation level of safety measures in selected tourist destination, it was found out that safety measures were fully implemented in every attraction in Bilar, Bohol. Thus, the overall status of health and safety measures were rated as "Fully Implemented" by the management, which means the safety protocols were all implemented.

#### **Conclusion**

Safety measures have seen that it has been implemented by the management in the selected tourist destinations in Bilar. On the other hand, there

were protocols that has a lower percentage in both domains. However, in general, it was interpreted that it has a fully implementation of safety measures.

### **Recommendation**

Based on the findings and conclusions, the researchers address the following recommendation.

1. Wearing of face shield got the lowest weighted mean indicates that it wasn't strictly enforced. The DOH has ordered that tourist attractions pay attention to and put mechanisms in place to stop the diffusion. No protocol is less significant than another as long as it serves as a guarantee of safety for all clients.
2. Disinfection of cottages, amenities and other surfaces got the lowest percentage showing that the place for unwinding is not a safety place. Safety and security of the customers and all the people inside the establishment got the highest place in the priority list which means, cottages and outdoor surfaces must be cleaned and disinfected.
3. Coordinates with the RHU of Bilar to conduct training and seminars for deep understanding about health and safety measures of tourist attraction. These will also open a wide knowledge about relevance of implementing health and safety measures.
4. Future researchers may utilize the findings of the study and check if there is a development in the tourist attraction's management and their actions towards customer's safety in responds to the developmental plan from the LGU. This will serve as basis to what will be the future researchers' study and where will they focus.



**Bohol Island State University**  
**Bilar Campus, Bilar Bohol**



### ENHANCEMENT SCHEME FOR TOURIST DESTINATIONS IN BILAR BOHOL

<b>Area of Concern</b>	<b>Objectives</b>	<b>Activities</b>	<b>Person Responsible</b>
Disinfection of cottages, snack bars, amenities and other surfaces	To ensure the health security of the customer while staying in the establishment.	Assign a staff to do the cleaning and sanitizing of all the cottages specifically in the high-touch surfaces.	<ul style="list-style-type: none"> <li>• Staff</li> <li>• Management</li> </ul>
Wearing of face shield and hand washing areas	To prevent the transmission of the virus Covid-19.	Provide personnel to check if the guest were wearing face shield and sanitize their hands.	<ul style="list-style-type: none"> <li>• Tourist</li> <li>• Employee</li> <li>• Management</li> </ul>
Training and seminar	To orient the staff more about implementing health and safety measures.	Coordinates with the RHU Bilar to be the speaker discussing the health and safety protocols for tourist attraction.	<ul style="list-style-type: none"> <li>• Staffs</li> <li>• RHU Bilar</li> </ul>

## References

### Article

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and recovery interventions and providing mechanisms to accelerate the recovery and bolster the resiliency of the Philippine economy, providing funds therefor, and for other purposes.

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Pamaos & Labao Law Firm (2020). New Normal Health and Safety Guidelines for Accommodation establishments (DOT MEMORANDUM CIRCULAR No. 2020-002)

The Bohol Chronicle (2021). 4,990 Bohol Tourism Workers get 1st vaccine dose

**APPENDIX A  
Survey Questionnaire**



Republic of the Philippines  
Central Visayas  
Region VII  
Bohol Island State University  
Zamora-Bilar, Bohol



**IMPLEMENTATION STATUS OF HEALTH AND SAFETY MEASURES OF  
TOURISM ATTRACTIONS IN BILAR BOHOL DURING NEW NORMAL**

To our dear Respondents:

Please read the following and identify the appropriate responses for each question or any suggestions/recommendation. There's no such correct or wrong answer, feel free to respond. All your response will be in private. Your response to these questionnaires will be used for academic purposes. We will not ask for solicitation or any kind.

-Researchers

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**Part 1. PARTICIPANTS PROFILE**

NAME: (optional) \_\_\_\_\_

AGE: \_\_\_\_\_ GENDER: ( ) Male ( ) Female

CIVIL STATUS: ( ) Single ( ) Widowed ( ) Separated  
( ) Married ( ) Divorce

**EDUCATIONAL ATTAINMENT**

( ) Elementary level graduate ( ) High School level graduate  
( ) College level graduate ( ) Post Graduate Studies

OCCUPATION: \_\_\_\_\_

REASONS FOR VISITING THE SITE?

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**Part 2. IMPLEMENTATION STATUS OF HEALTH AND SAFETY OF TOURISM  
ATTRACTIONS IN BILAR DURING NEW NORMAL in terms of;**

Instruction: Please put a check (/) on your chosen answer.

Legend:

Rating Scale	Description
( 4 ) -Fully implemented	The components are permanently and strictly implemented at all times.
( 3 ) -Rarely implemented.	The components are implemented in a poor manner.
( 2 ) -Partially implemented	The components are temporarily implemented and not fully utilized.
( 1 ) -Not implemented at all	There is no sign of implementation observed.

I. Customers Safety and management	Fully Implemented 4	Rarely Implemented 3	Partially Implemented 2	Not Implemented 1
1. Wearing of face mask in public areas.				
2. Wearing of face shields in public areas.				
3. Maintaining social distancing at least 1 meter apart.				
4. Temperature checking.				
5. Provide contact tracing form.				
6. Filing up of Health declaration form.				
7. Sanitizing mats in the entrance.				

8. The surrounding/site are clean and sanitized.				
9. Disinfection of cottages (if any), amenities and other surfaces.				
10. Disinfection of snack bars.				
11. Table and seating arrangements are set at least 1-meter distance in between.				
12. Handwashing areas are provided by soap and hand sanitizer.				
13. Continuous water supply for hand washing and other sanitizer purposes.				
14. Comfort rooms are clean and sanitized.				

15. Warning sign are placed in risky areas.				
16. Employees are oriented to observed and maintaining social distancing among customers.				
17. PPE (proper protective equipment) are used by the employees.				

**Sources:**

**"Health and safety guidelines governing operations of accommodation establishment under new normal"**

DOH (Department of Health)

[http://www.tourism.gov.ph/news\\_features/NewNormalforAEs.aspx](http://www.tourism.gov.ph/news_features/NewNormalforAEs.aspx)

[https://doh.gov.ph/COVID-](https://doh.gov.ph/COVID-19/FAQs#:~:text=DOH%20advises%20the%20public%20to,ls%20wellcooked)

[19/FAQs#:~:text=DOH%20advises%20the%20public%20to,ls%20wellcooked](https://doh.gov.ph/COVID-19/FAQs#:~:text=DOH%20advises%20the%20public%20to,ls%20wellcooked)

## APPENDIX B Letter of Intent



Republic of the Philippines  
Central Visayas  
Region VI  
Bohol Island State University  
Zamora Bilar, Bohol



**VISION:** A premiere Science and Technology university for the formation of world class and virtuous human resource for sustainable development in Bohol and the Country.

**MISSION:** BISU is committed to provide quality higher education in the arts and sciences, as well as in the professional and technological fields; undertake research and development and extension services for the sustainable development of Bohol and the country.

**November 09, 2021**

**HON. MANUEL G. JAYECTIN**  
Municipality Mayor  
Bilar, Bohol

Dear Mayor JAYECTIN:

Greetings!

We, the fourth-year student of Bachelor of Science in Hospitality Management under the College of Technology and Allied Sciences (CTAS) of Bohol Island State University – Bilar Campus, Zamora, Bilar, Bohol is required to conduct a research study and program development as a requirement of our THESIS intitled "Implementation Status of Health and Safety Measures of Tourism Attractions in Bilar during new normal.", a subject and requisite for graduation. For this reason, we would like to conduct a survey in your business. It would cover the safety measures implemented to your establishment during this new normal.

To be able to come up with the development plan, we would like to ask permission to conduct a survey that we would needing in the gathering of information.

Thank you and more power!

Very respectfully yours,

**CHERIE MAE B. EGAM(SGD.)**  
**REGINE B. HALASAN(SGD.)**  
**WARREN MACABUDBUD (SGD.)**  
Student Researchers

**NOTED BY:**  
**VAL VINCENT LOSARIA (SGD)**  
Thesis Adviser

**APPROVED BY:**  
**HON. MANUEL G. JAYECTIN (SGD.)**  
Municipal Mayor

## APPENDIX C

## Raw Data

<b>Customers Safety and management</b>	<b>(4)</b>	<b>(3)</b>	<b>(2)</b>	<b>(1)</b>	<b>Total</b>	<b>WMS</b>
<b>1</b>	<b>45</b>	<b>3</b>	<b>2</b>	<b>0</b>	<b>50</b>	<b>3.86</b>
<b>2</b>	<b>7</b>	<b>21</b>	<b>2</b>	<b>20</b>	<b>50</b>	<b>2.30</b>
<b>3</b>	<b>17</b>	<b>12</b>	<b>21</b>	<b>0</b>	<b>50</b>	<b>3.10</b>
<b>4</b>	<b>43</b>	<b>5</b>	<b>2</b>	<b>0</b>	<b>50</b>	<b>3.82</b>
<b>5</b>	<b>39</b>	<b>9</b>	<b>2</b>	<b>0</b>	<b>50</b>	<b>3.74</b>
<b>6</b>	<b>23</b>	<b>21</b>	<b>2</b>	<b>4</b>	<b>50</b>	<b>3.26</b>
<b>7</b>	<b>31</b>	<b>6</b>	<b>3</b>	<b>10</b>	<b>50</b>	<b>3.16</b>
<b>8</b>	<b>46</b>	<b>4</b>	<b>0</b>	<b>0</b>	<b>50</b>	<b>3.92</b>
<b>9</b>	<b>16</b>	<b>16</b>	<b>1</b>	<b>17</b>	<b>50</b>	<b>2.62</b>
<b>10</b>	<b>17</b>	<b>21</b>	<b>12</b>	<b>0</b>	<b>50</b>	<b>2.86</b>
<b>11</b>	<b>43</b>	<b>5</b>	<b>2</b>	<b>0</b>	<b>50</b>	<b>3.74</b>
<b>12</b>	<b>39</b>	<b>9</b>	<b>2</b>	<b>0</b>	<b>50</b>	<b>3.22</b>
<b>13</b>	<b>32</b>	<b>11</b>	<b>1</b>	<b>5</b>	<b>50</b>	<b>3.36</b>
<b>14</b>	<b>27</b>	<b>19</b>	<b>4</b>	<b>0</b>	<b>50</b>	<b>3.46</b>
<b>15</b>	<b>37</b>	<b>13</b>	<b>0</b>	<b>0</b>	<b>50</b>	<b>3.74</b>
<b>16</b>	<b>22</b>	<b>27</b>	<b>1</b>	<b>0</b>	<b>50</b>	<b>3.42</b>
<b>17</b>	<b>9</b>	<b>40</b>	<b>1</b>	<b>0</b>	<b>50</b>	<b>3.16</b>

## APPENDIX D Photo Documentation



Conducting at Pangas Falls  
Mayor



Asking for approval from Municipal



Conducting at Bohol Enchanted  
Resort



Conducting at RDJ Mountain View



Condcuting at Duangon Spring



Conducting at Logarita Spring

### Researcher's Data

**NAME** : Cherie Mae B. Egam  
**NICK NAME** : "Ying"  
**PLACE OF BIRTH** : Cabagakian, Dimiao, Bohol  
**DATE OF BIRTH** : October 29, 1999  
**AGE** : 21  
**HOME ADDRESS** : Anonang, Valencia, Bohol  
**E-MAIL ADDRESS** : egamcheriemae5487@gmail.com  
**RELIGION** : Roman Catholic  
**CITIZENSHIP** : Filipino  
**FATHER'S NAME** : Catalino S. Egam  
**MOTHER'S NAME** : Mercedita B. Egam



### EDUCATIONAL BACKGROUND

**ELEMENTARY** : Anonang Elementary School  
 : Anonang, Valencia, Bohol  
 : 2011-2012

**SECONDARY** : Mayor Pablo O. Lim Memorial High School  
 : Marawis, Valencia, Bohol  
 : 2017-2018

**TERTIARY** : Bohol Island State University-Bilar Campus

**DEGREE EARNED** : Bachelor of Science in Hospitality Management

**WORK EXPERIENCED** : Badiang Spring Resort and Hotel  
 : Jojies Bakeshop Valencia Branch

**Researcher's Data**

**NAME** : Warren F. Macabudbud  
**NICK NAME** : Warren  
**PLACE OF BIRTH** : Aloja, Batuan, Bohol  
**DATE OF BIRTH** : February 26, 1999  
**AGE** : 22  
**HOME ADDRESS** : Aloja, Batuan, Bohol  
**E-MAIL ADDRESS** : Warrenmacabudbud@gmail.com  
**RELIGION** : Roman Catholic  
**CITIZENSHIP** : Filipino  
**FATHER'S NAME** : Rolando Macabudbud  
**MOTHER'S NAME** : Perlita Macabudbud

**EDUCATIONAL BACKGROUND**

**ELEMENTARY** : Bonifacio Elementary School  
 : Aloja, Batuan. Bohol  
 : 2011-2012

**SECONDARY** : Batuan National High School  
 : Pob. Vieja, Batuan, Bohol  
 : 2017-2018

**TERTIARY** : Bohol Island State University-Blar Campus

**DEGREE EARNED** : Bachelor of Science in Hospitality Management

**WORK EXPERIENCE** :

**Researcher's Data**

**NAME** : Regine B. Halasan  
**NICK NAME** : Regine  
**PLACE OF BIRTH** : Malijao, Dimiao, Bohol  
**DATE OF BIRTH** : December 18, 1998  
**AGE** : 22  
**HOME ADDRESS** : Poblacion, Bilar, Bohol  
**E-MAIL ADDRESS** : reginehalasan123@gmail.com  
**RELIGION** : Roman Catholic  
**CITIZENSHIP** : Filipino  
**FATHER'S NAME** : Felix G. Halasan  
**MOTHER'S NAME** : Rosenda B. Halasan

**EDUCATIONAL BACKGROUND**

**ELEMENTARY** : Bilar Central Elementary School  
 : Poblacion, Bilar, Bohol  
 : 2011-2012

**SECONDARY** : Bilar National High School  
 : Yanaya, Bilar, Bohol  
 : 2017-2018

**TERTIARY** : Bohol Island State University-Bilar Campus  
 : Zamora, Bilar, Bohol

**DEGREE EARNED** : Bachelor of Science in Hospitality Management

**WORK EXPERIENCED** : Mayang Maye Restaurant